

IMPORTANT NOTICES

- 1. You should never do a firmware upgrade when running on battery power. Ensure the camera is connected to AC power.**
- 2. You should perform the upgrade using Phantom version 689 or PCC version 689 or higher. If you do not have version 689 or higher please contact Vision Research.**
- 3. If for some reason the firmware upgrade fails, the camera will likely need to be returned to Vision Research for service.**

Performing a Firmware Upgrade

The Firmware upload button allows the end user to, in one simple operation, load firmware and FPGA, (Field Programmable Gate Array), firmware. It allows the end user to load firmware files into the selected visible camera, or in a camera which responds to ping command, by introducing its IP address and a value for camera version.

Using this Firmware button provides for the upload firmware files to your camera. After loading the firmware files, the program tries to reconnect the camera. It may be necessary to power the camera off then on again for Phantom to reconnect to the camera.

1. Download zipped firmware files from Vision Research website:
 - a. Connect to the internet.
 - b. Open your web browser application.
 - c. In the URL entry field enter the link e-mailed to you via Vision Research Technical Support.
 - d. Locate and download the appropriate firmware file for your camera model. Be sure to note location the file is being downloaded into.
2. Create a Windows folder to copy and save the downloaded zipped file into:
 - a. From the Windows desktop click Start→My Computer.
 - b. In the My Computer dialogue window:
 - 1) Navigate to the location the zipped firmware file was downloaded into.
 - 2) Click once on the downloaded zipped firmware file to select, (highlight), it.
 - 3) Click on the Edit menu option, and
 - 4) Select the Move to Folder... command.

5) In the Move Items dialogue window, navigate to the drive/folder location to create the Windows folder the zipped firmware file will be stored in, and

6) Click the Make New Folder button.

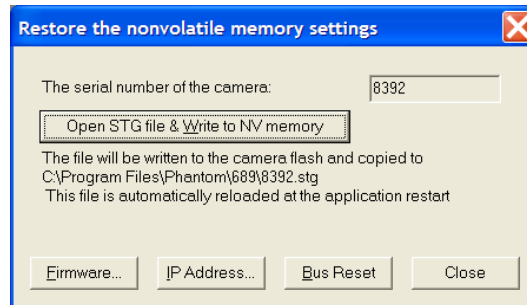
7) Enter a name for the newly created folder.

8) Click the Move button.

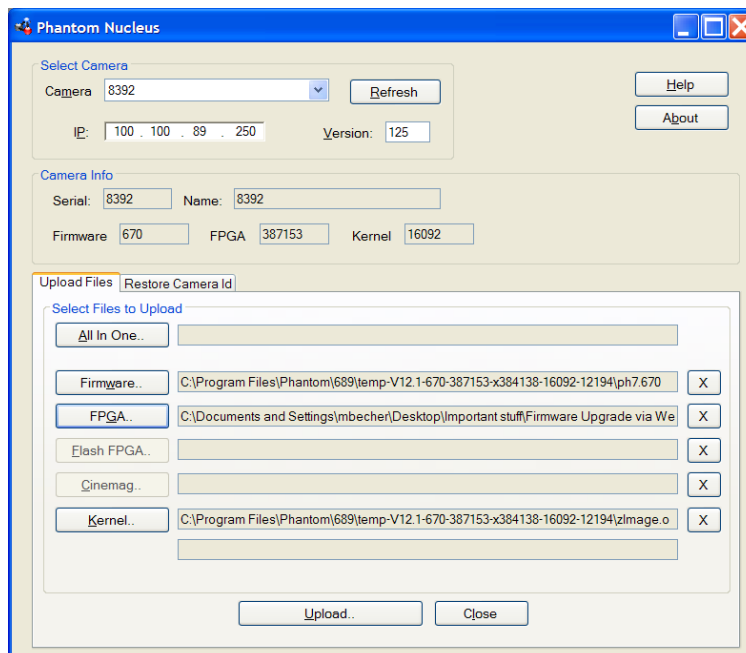
3. Install the Cinemag onto the camera and apply AC power to the Phantom camera.

4. For Phantom, launch the Phantom application and from the ACQUISITION pull-down menu, select the RESTORE NV MEMORY... command. For PCC, launch the PCC application and from the TOOLS pull-down, select FIRMWARE CONTROL (NUCLEUS)

5. In the Restore the nonvolatile memory setting window, click on the Firmware... button



6. This will launch the Phantom Nucleus program and will display a dialogue window:



a. Click the down arrow next to the Camera field and select the camera the firmware upgrade is to be performed on.

b. Select the Files to Upload

1) Select All In One...(used to open and load the required Firmware, FPGA, and Kernel, and files within a zip file)

2) Navigate to the directory, (folder), containing the zip file.

3) Click the Open button.

4) Click the Upload button.

5) Click the OK button in the "Camera RAM cines will be deleted" warning message window if there are cines in the camera's RAM.

6) Click the OK button in the "Proceed with uploading..." message window. The system will now display a series of information windows indicating

- Files are being uploaded
- Wait for camera to re-boot and press OK – During the reboot, the camera's fan will slow down and then the fan will speed up.
- If camera has not yet rebooted message
- Camera pool changed message.

7) In the Phantom Nucleus window, click the Refresh button to verify changes followed by clicking the Close button. This will verify the changes to Firmware, FPGA and Kernel.

8) In the Restore the nonvolatile memory setting window, click the Close button.

9) Close and restart the Phantom Camera Control software. For Phantom, go to HELP and select ABOUT to verify MAG. For PCC, go to CAMERA and select CineMag version.